



# *Same-Day Cancellation + Reschedule Policy*

## **1st Time**

.....  
**50% Due**

*We hate you missed  
your appointment...*

*As a favor, we will only  
charge you half.*

## **2nd Time**

.....  
**100% Due**

*We miss you, but your  
stylist has been waiting  
for you.*

## **3rd Time**

**100% Due &**

***Prepayment required to reschedule***

We understand that unexpected things come up. However, when appointments are canceled or rescheduled without sufficient notice, it directly impacts our stylists and other guests who could have booked that time.

Our appointments are confirmed 48 hours in advance because we know how easy it is to forget an appointment you booked weeks ago. Since the services are reserved for you personally, a no-show fee will apply.

As a courtesy, we will text/email to confirm your service appointments prior to your appointment date. However, if we are unable to reach you, please understand that it is your responsibility to remember appointment dates and times to avoid late arrivals, missed appointments and a no-show fee.