



DETAILED JOB SUMMARY

STORE ASSOCIATE

DEPARTMENT	Operations
REPORTS TO	Store Manager and Shift Leader
LOCATION	Assigned Store
FLSA STATUS	Non-Exempt (Hourly)
SHIFT WORKED	Days, Nights, Weekends
SALARY	\$13 - \$14 per hour

BRAND OVERVIEW

The journey to create amazing food at an incredible value started back in 2006 when Phillip and Michelle Chang had the idea to offer a self-serve frozen yogurt experience called Yogurtland. Now with more than 300 Yogurtland stores all over the world, this dynamic duo has set their hearts on creating and serving an alternative foodie experience with delicious sandwiches and offerings evolving around chicken and egg as the key ingredients. Phillip and Michelle's new brand 'Egg N Bird' is now open, providing the public with the high quality, delicious food at an amazing value.

POSITION OVERVIEW

Egg N Bird is seeking hard working individuals who take pride in providing outstanding customer service to join our team as Store Associates. The Store Associate will provide excellent customer service, ensure that Egg N Bird's high standards are maintained while complying with the restaurants' policies and procedures.

CULTURAL QUALIFICATIONS

- THTK - Totally Honest, Totally Kind
- Humble - modest, respectful and open
- Heart & Soul - passionate and totally committed
- Team Play - selfless and team first
- Imaginative - innovative, bold and whimsical

ESSENTIAL JOB FUNCTIONS

- Provide all Egg n Bird guests with exceptional customer service.
- Maintain full knowledge of Egg N Bird's menu.
- Accurately process all cash and credit payments
- Ensure that the restaurant's high-quality standards are met by ensuring that customer's orders are prepared accurately and efficiently.
- Make certain cleanliness, health and safety standards are maintained at all times.

CORE COMPETENCIES

- Effective customer service skills delivered with a friendly disposition.
- Ability to maintain a fast pace.
- Ability to problem solve quickly and effectively.
- Ability to handle responsibility.
- Ability to communicate clearly and concisely.

OTHER REQUIREMENTS (LICENSES/CERTIFICATIONS)

- Food Handler's Card (If required by local city or county).

PHYSICAL REQUIREMENTS

Continuous (67-100%)	Walking, standing, hand use, cash register.
Frequent (34-66%)	Bending, neck flexion, twisting and lifting up to 25 lbs from shoulder to shoulder, carrying up to 25-40 lbs up to 100 feet, pushing and pulling, fine manipulation, firm grasping, reach above to below shoulder, key board.
Occasional (11-33%)	Squatting, climbing, kneeling, lifting up to 50 lbs from floor to shoulder, gross manipulation.
Seldom (1-10%)	Sitting, climbing, and lifting up to 10-25 lbs from floor to above head, lifting 26-50 lbs from waist to above head, carrying up to 50 lbs up to 200 feet, 10 key.

NOTES

1. AS AN ABSOLUTE CONDITION OF EMPLOYMENT, ASSOCIATE(S) ARE REQUIRED UPON HIRE, TO SIGN CERTAIN CONFIDENTIALITY, NON-DISCLOSURE, AND MEDIATION & ARBITRATION AGREEMENTS.
2. STATEMENTS CONTAINED HEREIN REFLECT GENERAL DETAILS AS NECESSARY TO DESCRIBE THE GENERAL FUNCTION(S) OF THE JOB, LEVEL OF KNOWLEDGE AND SKILL(S) TYPICALLY PREFERRED OR REQUIRED, AND SCOPE OF RESPONSIBILITY ENTAILED. STATEMENT(S) CONTAINED HEREIN SHOULD NOT BE CONSIDERED AN ALL-INCLUSIVE LISTING OF WORK REQUIREMENT(S) OR FUNCTION(S). EMPLOYEE(S) MAY PERFORM OTHER DUTIES, AS ASSIGNED, INCLUDING WORK IN OTHER FUNCTIONAL AREAS TO COVER ABSENCE(S), EQUALIZE PEAK WORK PERIODS, OR OTHERWISE BALANCE WORKLOAD(S).