

# A GUIDE TO TIPPING AT SOLSTICE

Who to tip and how to do it — made simple.

Our team pours genuine skill and care into every service. Gratuity is one of the most meaningful ways to say thank you — and we want to make it as easy and clear as possible.

## WHO TO TIP

### HAIR STYLISTS

Including the owner. Cut, color, or blinding — your stylist's time and expertise are absolutely tip-worthy.

### MASSAGE THERAPISTS

Licensed service professionals — not medical providers. Gratuity is a meaningful part of their compensation and always appreciated.

### ESTHETICIANS

Facials, waxing, and skin treatments take skill, precision, and care. Your esthetician will always welcome a tip.

### NAIL TECHNICIANS

From manicures to pedicures, your nail tech brings artistry and attention to every appointment.

## HOW TO TIP

### CASH **OUR PREFERENCE**

Goes directly and immediately to your provider — no fees, no delays. If you can bring cash, your provider will love you for it.

### VENMO **NO FEE**

Ask your provider for their Venmo handle at checkout. Completely free of charge — a great cashless option.

### TIPPY **SMALL CONVENIENCE FEE**

Prefer to tip by card? Tippy is a secure platform that lets you tip any provider from your phone. A small convenience fee applies.

## QUESTIONS WE HEAR

### DO I TIP THE OWNER?

Yes — absolutely. Even though Sarah owns Solstice, she is also your stylist. She puts the same skill, time, and care into every appointment. A tip is always welcome and always received with genuine gratitude.

### SHOULD I TIP MY MASSAGE THERAPIST LIKE A PHYSICAL THERAPIST?

Physical therapists work in clinical, medical settings and are compensated differently. Your massage therapist at Solstice is a licensed service professional — gratuity is very much part of how they're compensated.

### WHAT IF I HAD AN EXCEPTIONAL EXPERIENCE?

Tip generously — and leave a Google or Facebook review mentioning your provider by name. It means just as much to our team.

### CAN I SPLIT A TIP BETWEEN PROVIDERS?

Absolutely. Tip each provider separately based on their service. Our front desk team is happy to help you at checkout.

"Every person on our team chose this work because they love it. A tip tells them you felt that — and that you saw them. That never gets old."

— SARAH, OWNER · SOLSTICE SALON & DAY SPA · 508-775-7400